

# Oasis at Palm Aire

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Thursday, October 29, 2020

Dear Concerned Resident,

In response to your letter dated October 26, 2020, the Board appreciates and shares the concerns of all our residents regarding the aesthetics of our community as well as compliance with Oasis at Palm Aire Rules and Regulations.

As you pointed out in your letter, violations of the rules and regulations in Oasis has been and continues to be an ongoing issue. In addition to the many roofs that need to be cleaned and/or replaced, houses that need painting and driveways that require repair, there are other non-compliance issues and violations that all residents have recently been reminded of via the Oasis webpage and the Oasis Neighbors Helping Neighbors Facebook site. Unauthorized signage, unkempt lawns and non-live plants/flowers, basketball hoops and toys left in driveways, though less dire, are also violations that are not aesthetically pleasing. I would just offer that many residents are not only facing health and financial issues as a result of the pandemic, some are also facing legal and insurance issues, and many of us have lost relatives, friends, fellow residents and co-workers unexpectedly.

As you also stated in your letter, 'Oasis is a nice community that will not remain nice' if it's not aesthetically pleasing. Over the past three months, the Board has focused its attention on the community's most visible aesthetic – our common areas. Our management company has been working closely with our vendors, the City of Pompano Vice Mayor, Code Enforcement and Public Works Department, and Board Members to bring our community's common areas and infrastructure up to par. We believe we are making slow but steady progress in this regard, but we will continue to send violation notices and remind residents that their homes must be maintained in top notch condition. As was mentioned in a previous communication, fines for violations will be reinstated at the beginning of the New Year. I've noticed several homes on Sahara Springs having roofs chemically cleaned - one today - as many residents have been advised that power washing damages roofs. I've also noticed several roofs being replaced in the last few months. In addition, several residents have posted the names of recommended vendors and the Board will soon provide a list of roof cleaners, paver repair companies and other vendors residents can use.

In light of several recent system failures, we are also working closely with Envera and Broward Security to provide better service and security for our community.

The Board will continue to work for and with all residents in returning Oasis to the nice, clean, safe and welcoming community it has been and we believe Oasis at Palm Aire will once again become 'the hidden gem of Pompano'.

Rita Durocher

On Behalf of the Oasis Board of Director

**From:** Concerned Oasis Resident

**Date:** October 26, 2020 at 6:05:07 PM EDT

**To:** "[RitaOasisBOD@gmail.com](mailto:RitaOasisBOD@gmail.com)" <[RitaOasisBOD@gmail.com](mailto:RitaOasisBOD@gmail.com)>

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**Subject:** Letter to the Board

Dear Board Members,

Unless I have missed something, I haven't seen people getting their roofs cleaned and removing the mold on them, painting their homes (several homes are in desperate need of painting), fixing their driveway or working on any other violation. This would include some board members whose homes are in violation.

I have read the email the board has sent out and I understand the constraints that the community is working under given the current health crisis, but the roofs and other violations I am speaking of were present way before the beginning of the current epidemic. While I view the email as a positive step, it means nothing if no one complies. If in fact letters of violations were sent out to residents, it is clear that there has not been any compliance. Yes as stated in the email, Oasis is a nice community but it clearly will not remain nice if the current status of roofs, driveways and house painting are not improved.

What action does the board plan to remediate the current situation and in addition, shouldn't all board members be setting an example for the other residents of the community?

Very truly yours,

A Concerned Resident